Release Notes

LanLicenser 4.0

Service Pack 2







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Overview of LanLicenser 4.0 Service Pack 2

This paper summarizes what is new in LanLicenser 4.0 Service Pack 2 (SP2) and how to deploy the service pack.

Introduction

We aim to continually improve the performance, security, and stability of LanLicenser 4.0. As part of this effort, we develop updates, fixes, and other improvements that address issues reported by the company's customers and partners. To make it easier for customers to get these updates and enhancements, we have combined them into a single package, and make that package available for all LanLicenser 4.0 customers. These packages are called *service packs*.

LanLicenser 4.0 SP2 is available from the 'Support Center' section on our website: www.lanlicenser.com. The download size is around 26 megabytes (MB).

Do I need to apply Service Pack 2?

In order to determine if you need to apply SP2 to your installation, you need to obtain the build number of your current LanLicenser installation. This can be carried out by following these steps:

- 1) Open the LanLicenser MMC Administration Program.
- 2) Right click on the 'ABC LanLicenser' node and select 'About LanLicenser...'
- 4) Make a note of the 'Version'

If the version is '4,00,695' then you should apply SP2. However, If the version is lower than '4,00,695' then you must apply Service Pack 1 (SP1) first before applying SP2. SP1 can be downloaded from www.abcsystems.com. If the version is '4,00,703' then you do not need to apply SP2.

What is in Service Pack 2?

LanLicenser 4.0 SP2 includes new functionality, updates and hot fixes.

New and Enhanced Functionality:

Improved support for Windows Vista (32 bit only).
Improved support for Windows 2008 (32 bit only).
Improved Software Metering Server performance and stability.
Improved Inventory scanning.
Increased number of reports.
Improved report accuracy and filtering
Increased report performance.
Improved general MMC stability.
Improved scalability architecture.

Please contact <u>support@abcsystems.com</u> if you require any further information on specific fixes or improvements

Deploying LanLicenser 4.0 Service Pack 2

IMPORTANT: SP2 must first be applied to any individual Software Metering Server (SWMS) machines **BEFORE** it is applied to the Site Sever. However, if the Site and SWMS are located on the same machine then SP2 will be applied to both the Site and SWMS components at the same time.

Also, the original installation files used when LanLicenser 4.0 was first installed will be required for Service Pack 2 to be applied correctly. If you do not have the original LanLicenser installation files available, please contact support@abcsystems.com.

Step 1: Once you have downloaded SP2, copy the package locally to the SWMS machine.

Step 2: Run LanLicenser4ServicePack2.exe and complete the extraction process. Once the extraction is complete, the LanLicenser 4.0 Service Pack Installer will be launched.

Note: If the LanLicenser 4.0 Service Pack Installer is not automatically launched please run abcqfi.exe from the folder chosen during the extraction process

Step 3: Click on 'Install Service Pack'. Proceed through the Service Pack Installer Wizard.

Step 4: Please wait while the service pack is applied. Once it is complete, click 'Finish'

Repeat steps 1 through 4 for each of your Software Metering Servers before applying SP2 to your Site.

Upgrading the Client Component.

The client component will upgrade automatically, there is no user involvement required during this process. By default, the client component should upgrade within four hours, but if you wish to check how long the client should take, please follow the steps below:

- 1) Open the LanLicenser MMC Administration Program.
- 2) Expand the 'Components' node
- 3) Right-click on the 'Clients' node and select 'Properties'
- 4) Select the 'Timings' tab.

The 'Check local environment every:' value is the one that will tell you how often the LanLicenser client will check to see if it is required to upgrade.

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